

RIGHT OF WITHDRAWAL

You have the right to withdraw from this contract within 14 days without giving any reason. The withdrawal period will expire 14 days after the day on which you or a third party named by you, who is not the carrier, acquires physical possession of the goods.

To exercise your right of withdrawal, you must inform us

KMG Trading e.K.
Auf dem Schleich 4b
55578 St. Johann
Email: info@culilux.com

of your decision to withdraw from this contract by means of a clear statement (e.g., a letter sent by post or email).

To meet the withdrawal deadline, it is sufficient that you send your notification of exercising your right of withdrawal before the withdrawal period has expired.

Effects of Withdrawal

If you withdraw from this contract, we shall reimburse you, without undue delay and in any event no later than 14 days from the day on which we receive your notification of withdrawal, all payments we have received from you, including delivery costs (except for any additional costs resulting from your choice of a type of delivery other than the least expensive standard delivery offered by us).

We will carry out such reimbursement using the same means of payment that you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement. We may withhold reimbursement until we have received the goods back or until you have supplied evidence of having sent back the goods, whichever is earlier.

You must return or hand over the goods to

KMG Trading e.K.
Auf dem Schleich 4b
55578 St. Johann
Email: info@culilux.com

without undue delay and in any event no later than 14 days from the day on which you notify us of the withdrawal. The deadline is met if you send back the goods before the 14-day period has expired.

You will bear the direct cost of returning the goods.

You are only liable for any diminished value of the goods resulting from handling other than what is necessary to establish the nature, characteristics, and functioning of the goods.

We are liable for quality defects and/or legal defects of the products you purchase from us in accordance with statutory warranty provisions.

If you wish to withdraw from the contract, please fill out this form and send it to us.

WITHDRAWAL FORM

I hereby withdraw from the contract concluded for the purchase of the following goods:

Order number _____

Ordered on _____

Received on _____

Name _____

Street, No. _____

Postal code & city _____

Date _____

Signature _____